Product Comparison

Proxy Networks Private Cloud Edition vs. Dameware

Key Features	Description	Dameware	PROXY Pro Private Cloud Edition
Internal Connectivity	**Connect to machines within your LAN**	YES	YES
	The Proxy Host on remote machines would be configured to report to the LAN IP address of a centralized server running the Proxy Web Console.		
External Connectivity	**Connect to machines outside of your LAN**	YES	YES
	The Proxy Host on remote machines would be configured to report to the LAN IP address, and the public IP address, of a centralized server running the Proxy Web Console.		
File Transfer	**Transfer individual files or entire directories**	YES	YES
	Moving files to and from the remote machine is available with Proxy, along with the capability to resume, if the connection gets interrupted during large file transfers.		
Chat	**Initiate chat with end user**	YES	YES
	When you can't use the phone to communicate with end user, a chat dialog will open in a separate window.		
On-Demand Client	**Connect to and support remote users on the fly**	YES	YES
	Proxy allows you to direct an end-user to your Proxy Web Console's URL and when they click the "Share my Desktop" button, their becomes accessible for connectivity for an on-the-fly support session.		
Screen Recording & Playback	**Initiate a screen recording of a remote machine for later playback**	YES	YES
	Ideal for quality assurance, monitoring and training, initiate screen recordings of remote machines with or without being connected, then convert recordings to .WMV for playback in your favorite media player.		
Customizable Access Rules	**Centrally create your own remote access rules**	YES	YES
	Ideal for helpdesks or environments with multiple tiers, Proxy's robust security model allows you to granularly define who has access to what endpoint machines, and furthermore what functionality is available during a connection such as file transfer, chat, screen recording and more.		
Centralized Auditing	**Centrally run remote access reports**	YES	YES
	Generate activity reports to determine who has been remotely accessing what machine(s). This can be done either by specifying a technician's username to view all connections made by that user, or by specifying a particular machine to view all connections made to it, by who, and how long.		
SQL Database	**SQL backend to keep track of each endpoint machine**	NO	YES
	Proxy maintains a SQL database to ensure that you've got an accurate, up-to-date listing of all available machines, whether they are currently online or offline, along with the security policies you've defined.		
Terminal Services Support	**Native Windows Terminal Services Support**	NO	YES
	Should users establish TS sessions to a Windows Server 2003 or Windows Server 2008, you'll be able to remotely access and remote control users' sessions just as though they were a physical machines.		
Citrix/Wyse Support	**Connect and support users within a Citrix or Wyse Thin Client environment**	NO	YES
	Proxy gives you the ability to remotely access and remote control users sessions in a Citrix/Wyse Thin Client environment, whether they are virtualized desktops or virtualized applications.		
VDI Support	**VDI Support for desktops running within persistent or non-persistent mode**	NO	YES
(Virtual Desktop Infrastructure)	*If you've adopted VDI (or plan to), Proxy allows you to access and remote control VDI-based desktops whether users keep the same desktop each day, or if they receive fresh desktops with every logon*		
Connection History & Favorites	**Proxy Master can store previous connection data**	NO	YES
	When connecting to and supporting multiple machines, Proxy keeps a list of all previous connections made for quick and easy access in the future.		
Reboot in Safe Mode w/Networking	**Trigger remote machine to reboot in a reduced driver state for easier diagnosis**	NO	YES
	If you must access a remote machine in a reduced driver state, with network connectivity, you may reboot the machine in Safe Mode w/Networking to address situations such as virus removal		
Display by Username or Computer Name	**Customize the listing of endpoint machines in a descriptive and convenient manner**	NO	YES
	If your PC naming convention leaves much to be desired, Proxy can display endpoint machines to you in the fashion of DOMAIN\username, or by COMPUTERNAME, or a combination of both - so that you know the identity of the end user, and the name of their computer before connecting .		
Port & Protocol Utilization	**Define which port & protocol are to be used for remote access**	NO	YES
	Proxy may be configured to use UDP, TCP or even SSL over any port of your choosing. SSL would be ideal for environments and/or use cases that require remote access to occur only by utilizing the highest level of security available.		

PROXY Networks