

The right solution. For everyone.



Price Base Package

- per user
- annual subscriptions

Performance

Fast and reliable
Full set of business
features

Enterprise*

Cloud

On-premises

Highest security standards
Full customization
and integration
On-Premises ready

Features

	Performance	Enterprise* Cloud	Enterprise* On-premises
Access & Control			
Mobile device support (Android & iOS)	✓	✓	✓
Management Devices (Unattended Access)	3000	Unlimited	Unlimited
Commercial / Business allowance	✓	✓	✓
Remote Control	✓	✓	✓
Dynamic Side Switch	✓	✓	✓
Remote Restart	✓	✓	✓
Remote Printing	✓	✓	✓
TCP-Tunneling	✓	✓	✓
Wake-on-LAN	✓	✓	✓
AnyDesk VPN	✓	✓	✓
Administration & Customization			
Custom Alias	✓	✓	✓
Custom Client	Basic	Advanced	Advanced
Custom Branding	Basic	Advanced	Advanced
REST API	Basic	Advanced	Advanced
Address Book	✓	✓	✓
Sessions Recording	✓	✓	✓
Session Logging	✗	✓	✓
Command Line Interface	✗	✓	✓
Group Policies	✗	✓	✓
Deployment Options via MSI package	✗	✓	✓
Security & Privacy			
Two-Factor Authentication	✓	✓	✓
Permission Management	✓	✓	✓
Privacy Mode	✓	✓	✓
AnyDesk On-Premises Option	✗	✗	✓
Support			
Help Center	✓	✓	✓
Personal Tech Support	✓	✓	✓
Customer Success Manager	Basic	Advanced	Advanced

Features specifications

Basic

Advanced

Custom Client Configuration

- | | |
|---|--|
| <ul style="list-style-type: none"> • Option to disable all Settings • Automatically register Alias • Request elevation on startup (UAC) • Privacy Settings • Security Settings • HTTP Proxy Settings • Selection of Special Settings | <ul style="list-style-type: none"> • All basic settings • Advanced Recording Settings • User Interface Settings • Special Setting configuration for UAC |
|---|--|

CSM

- | | |
|--|--|
| <ul style="list-style-type: none"> • Reactive CSM support (based on incoming requests and only beyond, what is available within the Help Center. • Basic analysis, if AnyDesk is used according to best practices. • A group of Customer Success Managers is available for you that can be reached out via Email. • Onboarding activities max. 1 hour, additional services can be purchased via Professional Services. | <ul style="list-style-type: none"> • Proactive CSM. Touchpoints at least once a quarter if not agreed otherwise. • Helps you getting the full value out of your AnyDesk investment, incl. business process analysis and best practice recommendations. • Additional support for advanced custom client generation and rollout strategy. • Admin training. • Dedicated CSM with phone availability (regular business hours (CET)). |
|--|--|

API / Integrations

- | | |
|--|---|
| <ul style="list-style-type: none"> • Show license info • Show system information (license, number of clients, etc.) • Show client details (such as online status, alias etc.) • Show the client list • Show a session list within a specific timeframe (+ export) | <ul style="list-style-type: none"> • All basic features • Remove a client from your license • See details of a particular session • Change session comment • Close an active session • Change an alias • Remove an alias • List name and ID of every address books in your license • Full Command line access |
|--|---|

Custom Branding

- | | |
|--|---|
| <ul style="list-style-type: none"> • Includes Logo and Icon Color | <ul style="list-style-type: none"> • Includes Logo, Icon Color • Text field (i.e. for a disclaimer note) • Layout Settings |
|--|---|