



Desktop Authority[®]

A better way to manage your desktops

OVERVIEW

Organizations need a comprehensive solution to cope with the many challenges present in managing Windows desktops. User settings, computer asset management, software deployment, remote support, patch management and desktop security, are just some of the essential building blocks needed to deliver a consistent desktop. In addition, everyday tasks such as logon script creation, malware and data theft prevention, and power management are equally important. Administrators need a solution that can easily automate and centralize all of these essential management tasks.

THE POWER OF VALIDATION LOGIC

Validation Logic is the underlying real-time targeting engine that enables administrators to determine whether one user, groups or the entire organization should have a particular configuration setting. Each Desktop Authority element (such as deployed application, patch, or supporting element such as registry tweak, drive mapping or printer) uses the underlying Validation Logic engine to target the appropriate users or computers as specified by the administrator. Validation Logic is a patented technology that is unique to Desktop Authority.

SUMMARY

Desktop Authority enables organizations to centrally configure, manage, secure and support desktops from a simple, easy to use interface. It also provides the most flexible and granular control over desktops and user settings in the market today, to reduce the burden of managing desktops.

Desktop Authority[®] offers the power of multiple products in one solution; robust user workspace management, powerful desktop management, dynamic desktop security, and unique remote support capabilities all tightly integrated with Validation Logic, ScriptLogic's patented targeting engine. Validation Logic enables administrators to define the desktop configuration and automate management tasks for one specific user, the entire company, and anything in between. Unlike traditional management products or native Windows tools that require extensive customization or the writing and debugging of custom scripts, Desktop Authority provides a level of flexible, precise control over your environment no other product can offer.

KEY BENEFITS



ROBUST AND PRECISE DESKTOP MANAGEMENT

Quickly scan, inventory and manage the desktops and software across the organization. Use the granular targeting capabilities within Desktop Authority to automate hardware and software settings.



AUTOMATE USER SETTINGS

Go beyond just managing the desktop hardware and automate nearly every aspect of the user's settings such as printers, network drives and registry tweaks for one person, a group or the entire organization.



MAXIMUM DESKTOP SECURITY

Protect important files from being stolen and prevent the introduction of malware with complete control of all media ports on each desktop. From one management console you can selectively apply multiple levels of security settings based on over 40 criteria to customize desktop security for the organization.



MINIMIZE USER SUPPORT COSTS

Remotely resolve desktop issues and changes without interrupting the user. Reduce trips to the user desktops and dramatically increase the first call close rates. Reduce the amount of time required to resolve desktop support issues.

OPTIONAL COMPONENTS

USB AND PORT SECURITY

Proactively secure proprietary and sensitive data on desktops. This solution gives IT the granular ability to prohibit, limit, and monitor the use of removable storage devices before they can negatively impact the enterprise with malware or stolen files.

PATCH DEPLOYMENT

Protect desktops and laptops against exploits by reliably patching Microsoft and third party applications with centralized deployment and reporting.

SPYWARE DETECTION AND REMOVAL

Detect and remove malware from the desktop using an industry-leading spyware engine.

PASSWORD SELF-SERVICE

Minimize users downtime with Password Self-Service by allowing them to reset their forgotten passwords.

LICENSING

Licensing is based on the number of seats in the organization.

The USB and Port Security and Patch Distribution and Deployment options are licensed separately by seat.

The Spyware Detection and Removal option is licensed separately by seat with annual subscription required.

The Password Self-Service option is licensed separately by enabled user.

KEY FEATURES



USER WORKSPACE MANAGEMENT

Select the appropriate configuration to be assigned to one or many users including printers, drives, registry settings and Outlook profiles. Also use the Folder Redirect function as a superior alternative to roaming profiles. Configure the user's workspace from graphical menus versus writing custom login scripts.



DESKTOP MANAGEMENT

Completely control and update the hardware and software across the organization from a central console. Inventory and deploy software, patches and service packs. You can even manage power settings.



DYNAMIC DESKTOP SECURITY

Establish broader and deeper security rules and policies. Use Validation Logic to add significantly more granular criteria to expand the effectiveness of Group Policy settings. Add a new level of security by controlling access to or from over 20 types of ports available on a desktop to prevent unauthorized access to files and prevent the introduction of malware.



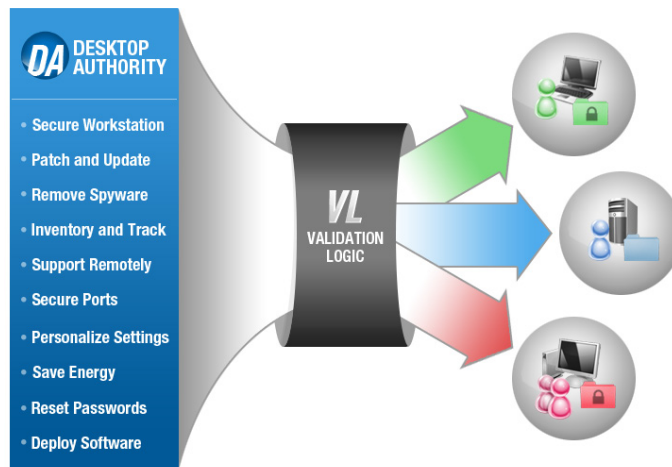
REMOTE SUPPORT AND CONTROL

Lower help desk calls and eliminate trips to the desktop with complete web-based remote support functionality. Desktop Authority enables administrators to make changes "Behind the Screen" without the user being logged in or take over the user's desktop to provide remote support.



VALIDATION LOGIC

A unique and patented real-time targeting engine available only from ScriptLogic that utilizes over 40 criteria and Boolean Logic to determine how to apply and automate the execution of all of the above management functions within Desktop Authority. The criteria and Boolean operators are easily selected from within Desktop Authority's user interface. No scripting or other programming required.



Desktop Authority's patented Validation Logic technology provides targeting of management functions in real time at the desired users and computers using over 40 different criteria.