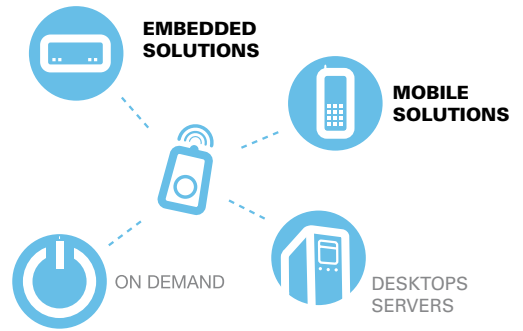


NetOp[®] Mobile & Embedded

remote support for professionals on the move



Comprehensive and reliable remote maintenance for PDAs, smartphones and embedded systems under Windows CE and Windows Mobile.

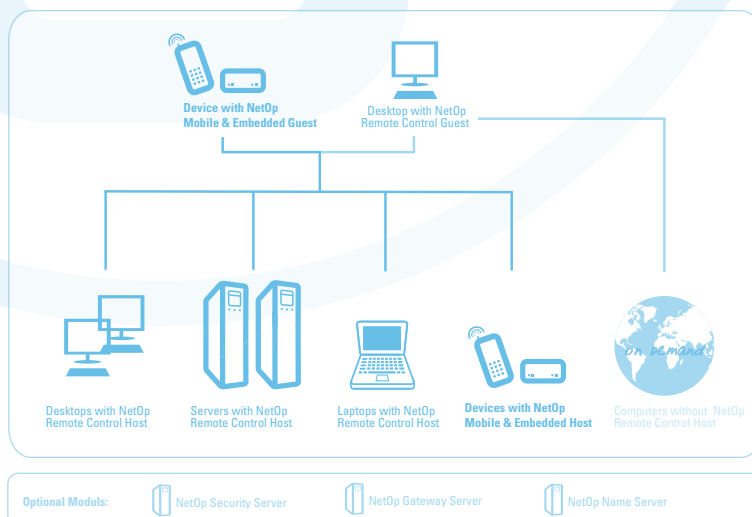


The Challenge for Businesses

Mobile terminals and embedded systems are being increasingly used in everyday life. They optimize processes, enable permanent accessibility and easy access to relevant company data. At the same time, the cost to manage and support these devices is increasing. This is because, contrary to conventional computers, no really efficient solution for the central management and support of mobile terminals has been available up to now.

The NetOp Solution

With NetOp Mobile & Embedded, you also have full control over your mobile terminals and embedded systems – no matter whether you are inside or outside the network. NetOp Mobile & Embedded, the comprehensive remote solution, offers you not only the option of managing mobile terminals, but also the option of using them for management purposes. Therefore, you can easily and conveniently manage all devices and workstations in your company network via a PDA, even when on the move. And all this with full functional range, which is normally only available on desktop applications.



At a Glance

- Comprehensive remote control solution for Windows CE/Mobile-based devices
- High-quality remote maintenance and remote support of PDAs, smartphones, handhelds and Windows CE-based systems
- Guest module with comprehensive functions for remote access and maintenance of servers, PCs and Windows CE devices
- Bidirectional file transfer for copying, moving, synchronizing and cloning of data
- Integrated function for straightforward help request by the end user
- Stealth or kiosk mode for protection against accidental termination by the user
- Industry-leading integrated authentication and encryption
- Outstanding performance, even with narrow-band connections
- Very low CPU and RAM usage
- Optional security server for central authentication, login and logging
- Can be licensed as a stand-alone solution or as part of the comprehensive NetOp solution for remote maintenance and management



Functions & Benefits in Detail

NetOp Mobile & Embedded offers you both the option of managing Windows CE/Mobile-based devices (NetOp Mobile & Embedded Host) and the option of using them for management purposes (NetOp Mobile & Embedded Guest).

NetOp Mobile & Embedded Host

Remote control – from a NetOp Guest you can remote control a device and take over display, mouse, and keyboard, starting and ending programs.

Bidirectional file transfer – copying, moving, synchronizing, cloning and delta transfer of files.

Inventory – remote collection of hardware and software information, including battery charge condition and WiFi signal strength.

Help request – configurable hotkey for quick and easy request for help from the helpdesk.

Instant messaging – integrated text chat for exchanging messages.

Event logging – logging of remote session on the device or centrally via the NetOp Security Server.

Stealth mode – deactivation of the graphic user interface for the prevention of accidental intervention by the user.

NetOp Mobile & Embedded Guest

Remote control – display of host desktop (with zoom function), control mouse and keyboard (incl. function buttons), transfer of commands, starting/ending programs as well as log-off, shut down, and restart of host.

Remote management – full access to system control, services, registry, task manager, event protocols, hot-fixes and consoles.

Inventory – remote-controlled collection of hardware and software information.

Bidirectional file transfer – file manager with drag & drop function and delta transfer for copying, moving, synchronizing and cloning of files.

Instant messaging – integrated text chat for exchanging messages.

Kiosk mode – automatic connection and recovery, password protection for quitting full screen mode and disconnection.

Address book – enabling fast and easy connections for frequently-used hosts.

Installation, configuration & security

Easy installation & configuration – installation via Active Sync or download from a web server. Offline configuration by means of NetOp Mobile Manager provided.

Industry-leading security functions – encryption of the entire data communication with 256 bit AES. Centralized authentication, rights management and logging via the NetOp Security Server (optional).

Optional modules

NetOp Remote Control Guest: Desktop application for remote maintenance of PCs, servers and Windows CE/Mobile-based devices.

NetOp Remote Control Host: Client module for desktops and servers for the remote maintenance of these devices.

NetOp Gateway: A central point of presence, it enables guest access (from outside) to the host PCs in the network as well as access to PCs outside the network.

NetOp Name Server: Enables the resolution of NetOp names, even in the case of dynamically assigned IP addresses.

NetOp Security Server: Software module for centralized authentication, rights management and logging.

Supported platforms

NetOp Mobile & Embedded Host Windows Mobile 5 Pocket PC or Smartphone (memory min. 4 MB, 8 MB recommended), Windows Mobile 6 Classic, Professional and Standard (Smartphone) on ARM compatible processors. Windows Embedded CE 5.0 on ARM and x86 compatible processors. Windows Pocket PC 2003/2003SE*

NetOp Mobile & Embedded Guest Windows Mobile 6 Classic and Professional, Windows Mobile 5 Pocket PC, Pocket PC Phone Edition, Windows Pocket PC 2003, 2003SE, Windows Embedded CE 5.0*

**Based on ARM-compatible processors. Support of additional processors and platforms on request.*

Licensing

License model: Licensing per user. Available as box-version and NetOp Open License

License scope: License without time limit including support and NetOp Upgrade Insurance for 1 year, software and documentation as download

Supplementary: NetOp Remote Control solutions (cross-platform solution for remote maintenance of PCs and servers)

NetOp On Demand (extended guest for ad-hoc support of users without installed NetOp Host license, in networks or via the Internet)



Try now. Test the full version free for 30 days
www.netop.com/freetrial